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### LOCAL EXCHANGE SERVICES TARIFF

# SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.20 INFORMATION PROVIDER SERVICES (Cont'd)

#### 5.20.1 976/970/540/550 Service

## A. Service Description

A listing, under the program name, will be provided, at no additional charge, in each Company local directory within the serving LATA. Additional Listings are provided at the prices and provisions specified in Section 8.1.1.5.f.

Private and semi-private listing service will not be offered with 976/970/550/540 service.

The Information Provider is required to subscribe to as many 976/970/550/540 Transport lines as in the judgment of the Company are required to adequately handle calls without impairing the service to others.

A written notice will be sent to an Information Provider following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or when the Information Provider fails to comply with the provisions and requirements set forth in this tariff. If, after notification, the Information provider fails to make the modifications in its method of operation or in service arrangements deemed necessary in the sole discretion of the Company, then the Company reserves the right, at any time without notice, to institute protective measures, up to and including termination of service. In an emergency situation, as defined by the Company, the Company reserves the right to suspend service without advance notice.

The Company is not precluded from furnishing service to Information Providers providing the same or similar programs but will not permit the same listing for multiple customers.

Issued By: Senior Regulatory Counsel, 4001 Rodney Parham Rd., Little Rock, AR 72212