

PAETEC Communications, LLC  
NY PSC Tariff No. 2 - Telephone  
Effective Date: October 29, 2017

Leaf: 198  
Revision: 0  
Superseding Revision:

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 10 – AMERICAN LONG LINES (Cont'd)

10.3 Connection Charges (Cont'd)

10.3.5 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a Trouble Isolation Charge applies.

	Minimum	Maximum
Per Premises Visit, per hour* Residence:	\$10.00	\$75.00
Per Premises Visit, per hour* Business:	\$10.00	\$100.00

\* - billed in quarter hour increments.

10.3.6 Primary Interexchange Carrier Change Charge

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

Minimum:	\$ 1.00
Maximum:	\$ 5.00

10.3.7 Preferred Telephone Number

	Business	Residence
Minimum:	\$ 5.00	\$ 5.00
Maximum:	\$50.00	\$50.00