PAETEC Communications, LLC NY PSC Tariff No. 2 - Telephone Effective Date: October 29, 2017 Leaf: 89 Revision: 0 Superseding Revision:

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.8 LOCAL OPERATOR SERVICE (Cont'd)

- 5.8.1 Description of Services (Cont'd)
  - D. Call Hold

Call Hold is an arrangement which permits an established call to be placed on hold in order to continue a conversation from another extension on the line.

E. Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

F. Customized Ringing

Customized Ringing service enables an individual line subscriber to have up to two telephone numbers assigned to one dial tone line in addition to the main number. Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Customized Ringing Service and Call Waiting. Customized Ringing service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls.