

PAETEC Communications, LLC
NY PSC Tariff No. 2 - Telephone
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.

5.7.3 Rates

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request	Min	Max
LATA 974	\$0.20	\$2.00
LATA 132	\$0.20	\$2.00
All other LATAs	\$0.20	\$2.00