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WINDSTREAM COMMUNICATIONS, LLC PSC No: 1 – Telephone

Effective Date: November 3, 2017

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2. Definitions (Cont'd)

<u>Payphone Surcharge</u> – A surcharge that applies to completed intrastate, interstate and international long distance calls placed from any domestic payphone used to access the Company's services. This includes calling card service, toll-free service, and prepaid calling card service. The Payphone Surcharge is in addition to any other applicable service charges or surcharges. The Payphone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for the service by inserting coins during the progress of the call.

<u>Personal Identification Numbers (PINS)</u> - Code numbers used in connection with designated telephone numbers which allow calls to be categorized for various applications.

<u>Person-to-Person Calls</u> - An Operator Assisted Call which is placed under the stipulation that the caller will speak only to a specific called party or to a specified extension or office. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as Operator Station Calls.

<u>Points of Presence</u> - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

<u>Premises</u> - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public street or highway.

<u>Presubscribed Provider of Operator Services</u> - The intrastate provider of operator services to which the consumer is connected when the consumer places a call using a provider of operator services without dialing an access code.

P.S.C. - New York Public Service Commission.