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WINDSTREAM COMMUNICATIONS, LLC PSC No: 1 - Telephone

Effective Date: November 3, 2017

Revision: 0 **Superseding Revision:**

2. Definitions (Cont'd)

Room Charge Call - A call placed with the assistance of an operator, for which charges are collected by an Aggregator (normally a hotel, motel or hospital) from the guest or occupant of the room from which the call originated. A call of this type requires that the Company communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator.

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

Third-Party Call - An Operator Assisted Call for which charges are billed not to the originating number, but to another telephone number which is neither the originating nor the terminating telephone number.

Travel Card - A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212