

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: November 3, 2017**

**Leaf: 58**  
**Revision: 0**  
**Superseding Revision:**

6. Specialized Services, Rates and Regulations (Cont'd)

6.2.A Business Services (Cont'd)

6.2.A.3 Windstream Flex 100

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Maximum Monthly Rate, each 100 minute block \$12.00

Calling Card Calls, Maximum Rate Per Minute (No Surcharge) \$0.40

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.2.A.4 Business Connect SB Bundle Long Distance Offerings

The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

Maximum Monthly Charge: \$10.00

Direct Dial Outbound Options

Direct Dial 1+ calls are billed in 6-second increments with an 18-second minimum.

Option 1 – Flex 100 Plan

Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100-minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Maximum Monthly Charge, each additional 100-minute block: \$10.00

Option 2 – Per minute Plan provides unlimited intrastate and interstate calling at a \_\_\_\_\_ per \_\_\_\_\_ minute rate.

Maximum Per Minute Rate: \$0.13

Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**