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WINDSTREAM COMMUNICATIONS, LLC

PSC No: 1 – Telephone

Effective Date: November 3, 2017 Superseding Revision:

## 6. <u>Specialized Services, Rates and Regulations (Cont'd)</u>

## 6.2.A <u>Business Services (Cont'd)</u>

## 6.2.A.2 ConnectStream Business Bundle Offering

The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes. Calling Card service is available at an additional charge as specified below.

Block of Minutes	Maximum Monthly Rate	Maximum 1+ Outgoing Overtime per Minute Rate
500	\$49.90	\$0.120
1,000	\$99.90	\$0.120
2,000	\$189.90	\$0.120
5,000	\$451.90	\$0.120

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212