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WINDSTREAM COMMUNICATIONS, LLC

PSC No: 1 – Telephone

Revision: 0 Effective Date: November 3, 2017 **Superseding Revision:**

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 **Business One**

Windstream Communication's Business One is a commercial offering for single or multilocation customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business One subscribers may utilize the service according to specific contract terms and conditions as described in section 6.2.1, section 6.2.1.B, section 6.2.2 and section 6.2.3 for intrastate

6.2.1 Contract Terms and Rates - Plan 1

Customers may select a month-to-month plan, a 1 year \$50 monthly plan, or a 1 year \$1,000 monthly plan. A Business One Customer selecting a 1 year term must commit to a minimum monthly usage as depicted in Section 6.2.1.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a 1 year term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the one-year term. The following chart lists the contract term length and associated per minute rates and surcharges. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

6.2.1.A Maximum Switched Rates

	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Time Commitment	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Month to Month	0.260	0.270	0.290	0.750
1-year commitment				
\$50 per month	0.190	0.200	0.290	0.500
\$1,000 per month	0.185	0.195	0.290	0.500

6.2.1.A.1 Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212