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WINDSTREAM COMMUNICATIONS, LLC

PSC No: 1 – Telephone

Effective Date: November 3, 2017 Superseding Revision:

5. General Services and Rates (Cont'd)

5.1 General Service Offerings (Cont'd)

(b) For pricing plans that have Evening rates, the Evening rate applies to the holidays listed below unless a lower rate period is in effect. For pricing plans that have Off Peak Rates, the Off Peak rate applies to the holidays listed below. Holiday rates do not apply to flat rated plans unless otherwise specified.

New Year's Day January 1Independence Day July 4

- Labor Day

- Thanksgiving Day

- Christmas Day December 25

5.1.3 Calculation of Billable Time for Service

The charge for each call is equal to the Company's applicable rate for the Initial Period of the call, plus the Company's applicable rate for each Additional Period of the duration of the call.

5.1.4 Initial Period

The initial period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls and calling card calls, the initial period is one (1) minute, or fraction thereof.

5.1.5 Additional Periods

Each additional period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls and calling card calls, each additional period is one (1) minute, or fraction thereof.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212