

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
Effective Date: November 3, 2017

Leaf: 52
Revision: 0
Superseding Revision:

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.3 Contract Terms and Rates - Plan 3

Customers may select a month-to-month plan, a 12month plan, a 24 month plan or a 36 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.2.3.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to existing customers at existing locations.

6.2.3.A Maximum Switched Rates

Time Commitment Month-To-Month	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
Usage				
\$0 - per month	\$0.270	\$0.270	\$0.50	\$0.00
\$100 - per month	\$0.258	\$0.258	\$0.50	\$0.00
\$500 - per month	\$0.250	\$0.250	\$0.50	\$0.00
\$1,000 – per month	\$0.238	\$0.238	\$0.50	\$0.00
\$2,500 – per month	\$0.230	\$0.230	\$0.50	\$0.00
Time Commitment 12 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
Usage				
\$100 - per month	\$0.238	\$0.238	\$0.50	\$0.00
\$500 - per month	\$0.230	\$0.230	\$0.50	\$0.00
\$1,000 – per month	\$0.218	\$0.218	\$0.50	\$0.00
\$2,500 – per month	\$0.210	\$0.210	\$0.50	\$0.00
Time Commitment 24 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
Usage				
\$100 - per month	\$0.218	\$0.218	\$0.40	\$0.00
\$500 - per month	\$0.210	\$0.210	\$0.40	\$0.00
\$1,000 – per month	\$0.198	\$0.198	\$0.40	\$0.00
\$2,500 – per month	\$0.190	\$0.190	\$0.40	\$0.00
Time Commitment 36 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
Usage				
\$100 - per month	\$0.210	\$0.210	\$0.40	\$0.00
\$500 - per month	\$0.198	\$0.198	\$0.40	\$0.00
\$1,000 – per month	\$0.190	\$0.190	\$0.40	\$0.00
\$2,500 – per month	\$0.178	\$0.178	\$0.40	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212