

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: November 3, 2017**

**Leaf: 49**  
**Revision: 0**  
**Superseding Revision:**

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.1.A.4 Maximum Nonrecurring Installation of Service Charges for Dedicated Service

**(a) Installation Postponement Charge**

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date

<b>Change Requested</b>	<b>Installation Postponement Charge</b>
10 business days before to the due date	\$200.00
Between 10 and 5 business days before the due date	\$700.00
Between 5 and 3 business days before the due date	\$1,700.00

**(b) Installation Expedite Charge**

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of \$1,275.00.