

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: November 3, 2017**

**Leaf: 20**  
**Revision: 0**  
**Superseding Revision:**

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3. General Regulations (Cont'd)

3.11 Cancellation or Interruption of Services (Cont'd)

3.11.2 Without incurring liability, the Company may interrupt the provision of Services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Customer's and/or the Company's equipment and facilities, and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

3.11.3. Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to certain points, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take action to prevent unlawful use of its Service. The Company may restore service as soon as it can be provided without undue risk.

3.11.4 If, for any reason, Service is interrupted, the Customer will be charged only for the Service that was actually used.

3.12 Calculation of Distance

All measured usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call. The method of calculation is based on the AT&T standard form for calculating distance, which may be found in that respective FCC tariff.

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**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**