

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: November 3, 2017**

**Leaf: 18**  
**Revision: 0**  
**Superseding Revision:**

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3. General Regulations (Cont'd)

3.9 Responsibilities of Authorized Users

- 3.9.1 The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 3.9.2 The Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.
- 3.9.3 The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

3.10 Responsibilities of Aggregators

In addition to their responsibilities in their capacities as Customers, Aggregators must also adhere to the following requirements:

- 3.10.1 Aggregators must post on or near the telephone instrument, in plain view of Authorized Users:
  - (a) the name, address, and toll-free telephone number of the provider of operator services
  - (b) a written disclosure that the rates for all operator assisted calls are available on request, and that Authorized Users have a right to obtain access to the common carrier of their choice and may contact their preferred common carriers for information on accessing that carrier's service using that telephone
  - (c) the name and address of the appropriate Service Division of the NY P.S.C. to which the Authorized User may direct complaints regarding Operator Services.

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**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**