

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
Effective Date: November 3, 2017

Leaf: 19
Revision: 0
Superseding Revision:

3. General Regulations (Cont'd)

3.10 Responsibilities of Aggregators (Cont'd)

- 3.10.2 Aggregators must ensure that each of their telephones presubscribed to a provider of operator services allows the Authorized User to use "800" and "950" or other similar applicable access code numbers to obtain access to the provider of operator services desired by the Authorized User.
- 3.10.3 Aggregators must ensure that no charge by the Aggregator to the Authorized User for using "800" and "950" or other similar applicable access code numbers is greater than the amount the Aggregator charges for calls placed using the presubscribed provider of operator services.
- 3.10.4 The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to Aggregators if the Company reasonably believes that the Aggregator (i) is blocking access by means of "950" and "800" or other similar applicable access numbers to common carriers in violation of The Telephone Consumer Protection Act of 1990; or (ii) is blocking access to equal access codes in violation of rules established by the New York P.S.C.

3.11 Cancellation or Interruption of Services

- 3.11.1. Without incurring liability, the Company may discontinue Services to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Services under the following conditions:
 - (a) For nonpayment of any sum due the Company for more than thirty days after issuance of the bill for the amount due;
 - (b) For violation of any of the provisions of this tariff;
 - (c) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Services; or
 - (d) By reason of any order or decision of a court having competent jurisdiction, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its Services.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212