

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC No: 1 – Telephone**  
**Effective Date: November 3, 2017**

**Leaf: 32**  
**Revision: 0**  
**Superseding Revision:**

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4. Payment and Credit Regulations (Cont'd)

4.3 Deposits

- 4.3.1 The Company or its agent may require an applicant or a present Customer to post a deposit not to exceed the established amount of the total charges for Service and facilities for an average period of two months, such deposit to be held by the Company or its agent as guarantee of payment. In turn, the Company shall provide interest to Customer for the deposit holdings according to New York P.S.C. requirements.
- 4.3.2 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.
- 4.3.3 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

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**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**