

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
Effective Date: November 3, 2017

Leaf: 33
Revision: 0
Superseding Revision:

4. Payment and Credit Regulations (Cont'd)

4.4 Billing Entity Conditions

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the New York P.S.C.

4.5 Denial of Access to Service by the Company

The Company expressly retains the right to immediately deny access to its Services without incurring any liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212