

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
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Leaf: 36
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Superseding Revision:

5. General Services and Rates

5.1 General Service Offerings

Direct Dialed Intrastate Long Distance Message Telecommunications Service is available through a presubscribed "1+" basis. Direct Dialed LDMTS rates are listed in 5.2. Operator Assisted LDMTS is available through Operator Station, Calling Card Station, Person-to-Person, and Aggregator calls. These rates are listed in 5.3.

5.1.1 Determination of Duration

- (a) For Direct Dialed, Operator Station, and Room Charge calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls, chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

5.1.2 Determination of Time of Day

- (a) Day, Evening, and Night/Weekend periods are determined by the local time of the location of the rate center of the calling service point. Refer to Paragraph 5.4 for rate period chart for further clarification.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212