Received: 03/25/2021 Status: CANCELLED Effective Date: 05/01/2021

PSC NO. 1 GAS Liberty Utilities (St. Lawrence Gas) Corp. Initial EffectiveDate: 05/01/2021

Revision: 0 Superseding Revision:

Leaf: 3

TABLE OF CONTENTS (Cont'd)

		Leai No
F.	Equal Payment Plan – Residential	56
G.	Meter Reading - Non-Residential Customers	56
H.	Estimated Bills - Non-Residential Customers	58
I.	No Access Procedure - Non-Residential Customers	60
J.	Backbilling - Non-Residential Customers	63
K.	Levelized Payment Plan - Non-Residential Customers	66
L.	Deferred Payment Agreement - Non-Residential Customers	69
M.	Interest on Customer Overpayments	75
N.	Dishonored Payment	76
O.	Quarterly Payment Plan	76
P.	Reconnection Charge	77
Q.	Contents of Bills – Non-Residential Customers	77
R.	Discontinuance of Service – Residential	77
S.	Discontinuance of Service to Entire Multiple Dwellings	84
T.	Discontinuance of Service to Two-Family Dwellings	85
U.	Emergency Disconnections – Residential	85
V.	Termination of Residential Service - Special Procedures	86
W.	Complaint Procedures – Residential	86
X.	Discontinuance of Service - Non-Residential	87
Y.	Complaint Handling Procedure - Non-Residential Customers	105
Z.	Inspection and Examination of Company Apparatus – Non-	
	Residential	106
Z.1	Notice Requirements – Non-Residential Customers	107