

FiberLinc, LLC
P.S.C. Tariff No. 1 – Telephone
Effective Date: June 27, 2021

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Revision: 0
Superseding Revision:

Contacting the Company with a Complaint

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: info@fiberlinc.net; or,
- By Phone: Customer Service: 845-235-2115; or
- By Mail: FiberLinc, LLC, 59 Noble Hill Dr., Poughquag NY 12570

Contacting the New York State Department of Public Service with a Complaint

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00pm); or 1-800-662-1220 for
Hearing/Speech Impaired: TDD or,
518-472-8502 for fax
- By Mail:

NYS Department of Public Service
Office of Consumer Services, 4th Floor 3 Empire State
Plaza
Albany, NY 12223-1350

Issued By: Michael M. Richard, 59 Noble Hill Dr., Poughquag NY 12570