

PSC NO:2 WATER**LEAF: 7****COMPANY: HUDSON VALLEY WATER COMPANIES, INC.****REVISION: 1****INITIAL EFFECTIVE DATE: 4/1/2021****SUPERSEDING REVISION: 0**

(Issued in Compliance with Commission Order October 2, 2020 in Case 20-W-0477)

GENERAL INFORMATION

E. The company reserves the right to remove, test, and replace the meter.

F. The company shall afford the customer an opportunity to verify the final reading of any water meter removed from the premises and obtain the customer's signature on a meter removal card which shows the date removed and the reading.

G. Meters will be tested in conformance with rules of the Public Service Commission. In the case of a disputed account involving the accuracy of the meter, the company will have the meter tested upon the request of the customer. Should the customer request to have a second meter test within 1 year, the customer will be responsible for the actual cost incurred to have the meter tested including the cost to remove the meter, payable in advance to the company. This fee will be refunded if the meter's final weighted average is found to register in excess of 100 percent. Adjustments in bills for over-registration of the meter will be made in accordance with the current rules of the Public Service Commission.

H. Bills will show meter readings and the dates read. The Company will attempt to read all meters at the end of each calendar quarter. If Company personnel are unable to obtain a reading, the customer may submit a meter reading to the Company via telephone, text message, or email. If such reading is submitted prior to bills being mailed, it will be considered a "Customer Read" and the bill will not be estimated. Readings will be notated on bills as actual (A), customer (C), or estimated (E) reading. An actual reading is conducted and recorded in person by Company personnel. An estimated reading occurs when neither an actual reading nor a customer reading can be obtained. Estimated readings are based on the customer's average usage from the prior two years.

I. Bills will be reasonably estimated where a meter has been inaccessible and will be so indicated on the bill.

J. Where a meter has ceased to register or its percentage of accuracy cannot be determined, an estimated bill for the current period may be rendered. For all other periods the bill shall be the minimum applicable charge.

9. Unmetered Service (if applicable and provided for in Service Class No. 2 or Nos.)
All applicable provisions of this tariff shall apply.

10. Extension of Mains

Mains will be extended in conformance with Commission Rules and Regulations found in 16 NYCRR, Part 501.

11. Discontinuance of Service - Non-Payment

Service may be discontinued under the following provisions: for non-payment of any amount due for water supplied, for failure to make any payment due under a deferred payment agreement or for meter repairs (see Section 8C), for failure to post a required deposit or for failure to pay any fee or charge accruing under the contract or tariff.

Issued By: Jeffrey Fuller, President, 3 Merrimac Ct., Dix Hills, NY 11746 (Name of Officer, Title, Address)