P.S.C. NO. 3 ELECTRICITY   LEAF: 121
ORANGE AND ROCKLAND UTILITIES, INC.   REVISION: 1
INITIAL EFFECTIVE DATE: February 28, 2021   SUPERSEDING REVISION: 0

GENERAL INFORMATION

10. LIABILITY (Continued)

10.1 <u>COMPANY LIABILITY</u> (Continued)

    (A) <u>Continuity of Supply</u> (Continued)

        (3) Without limiting the generality of the foregoing, the Company may, without liability therefore, interrupt, reduce, or impair services to any customer or customers in the event of an emergency of threatening the integrity of its system, or any other systems with which it is directly or indirectly interconnected, if in its sole judgment or that of the NYISO, such action will prevent, alleviate, or reduce the emergency condition for such period of time as the Company, or the NYISO, deems necessary.

        (4) Customers requiring service which is uninterrupted, unreduced, or unimpaired on a continuous basis should provide their own emergency or back-up capability.

        (5) The Company will reimburse residential consumers, served directly and indirectly, for losses actually sustained not to exceed $100 for any one consumer for any one incident, when such losses consist of the spoilage of food or medicine due to a lack of refrigeration and will reimburse non-residential consumers, served directly and indirectly, up to $2,000 for perishable merchandise which spoils due to a lack of refrigeration provided that these losses are caused by intentional disconnections of individual customers made in error when service has been disconnected for more than 12 hours. Consumer claims are to be filed within a 90-day period.

    (B) <u>Customer's Equipment</u>

    Neither by inspection or non-rejection, nor in any other way does the Company give any warranty, express or implied, as to the adequacy safety or other characteristics of any structures, equipment, lines, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties.

Issued By: Robert Sanchez, President, Pearl River, New York

Suspended to 06/27/2021 by order in Case 21-E-0074. See Supplement No. 45. The supplement filing date was 02/26/2
Suspended to 06/27/2021 by order in Case 21-E-0074. See Supplement No. 45. The supplement filing date was 02/26/2
Suspended to 12/27/2021 by order in Case 21-E-0074. See Supplement No. 47. The supplement filing date was 06/08/2
Suspended to 05/26/2022 by order in Case 21-E-0074. See Supplement No. 49. The supplement filing date was 12/01/2
Cancelled by supplement No. 50 effective 04/21/2022