

**P.S.C. NO. 3 ELECTRICITY**  
**ORANGE AND ROCKLAND UTILITIES, INC.**  
INITIAL EFFECTIVE DATE: February 28, 2021

LEAF: 81  
REVISION: 1  
SUPERSEDING REVISION: 0

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## GENERAL INFORMATION

### 7. METERING AND BILLING (Continued)

#### 7.4 METER READING (Continued)

##### (B) Non-Residential

The Company shall read meters as specified below.

- (1) The Company shall endeavor to obtain an actual reading for every non-residential customer's account as follows:
  - (a) The Company shall visit each non-residential customer's premises on a monthly basis between the hours of 8 a.m. and 5 p.m. on a business day;
  - (b) for non-demand accounts, where circumstances beyond the Company's control prevent it from making a regularly scheduled reading attempt and where the two previous bills were not based on an actual reading, the Company shall make a second follow-up reading attempt as soon as possible and within seven calendar days after the scheduled reading day;
  - (c) for demand accounts, where the Company did not obtain an actual reading at the time of a regularly scheduled reading attempt, the Company shall make another reading attempt as soon as possible and within seven days after its last attempt;
  - (d) where the Company has billed a non-residential customer's account based on the readings of a remote registration device for six consecutive months, the Company shall, at the time of every subsequent reading attempt and, until successful, try to gain access to and read the meter;
  - (e) where the Company has billed a non-residential customer's account based on the customer's readings for six consecutive months, and did not obtain an actual reading at the time of the next regularly scheduled or follow-up reading attempt thereafter, the Company shall within seven calendar days after the last attempt, either make another reading attempt or an appointment with the customer to read the meter;

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Issued By: Robert Sanchez, President, Pearl River, New York

Suspended to 06/27/2021 by order in Case 21-E-0074. See Supplement No. 45. The supplement filing date was 02/26/2021.  
Suspended to 06/27/2021 by order in Case 21-E-0074. See Supplement No. 45. The supplement filing date was 02/26/2021.  
Suspended to 12/27/2021 by order in Case 21-E-0074. See Supplement No. 47. The supplement filing date was 06/08/2021.  
Suspended to 05/26/2022 by order in Case 21-E-0074. See Supplement No. 49. The supplement filing date was 12/01/2021.  
Cancelled by supplement No. 50 effective 04/21/2022