

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: February 15, 2021  
Issued in compliance with Orders in Case Nos. 19-E-0380, dated November 19, 2020 and Case No. 20-E-0376, dated July 29, 2020.

Leaf No. 160.25  
Revision: 13  
Superseding Revision: 12

## GENERAL INFORMATION

### 11. GENERAL RETAIL ACCESS (Cont'd)

#### F. Consolidated Billing and Payment Processing

##### 1. Description:

A Customer may elect Consolidated Billing and Payment Processing if offered by its ESCO, consistent with the Commission's Order Establishing Uniform Retail Access Billing and Payment Processing Practices, Case Nos. 99-M-0631 and 98-M-1343, issued May 18, 2001, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/ubr.htm>). Company specific terms and conditions regarding Consolidated Billing and Payment Processing are detailed in the Billing Services Agreement and Electric Supplier Manual.

##### 2. Customer Eligibility:

- (a) Customers taking service under this Schedule, Service Classification Nos. 1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, or 14; or P.S.C. No. 18 - Electricity, and not on summary billing, may elect a Consolidated Billing and Payment Processing option, consistent with the above-referenced PSC Order. Customers whose accounts are on summary billing must elect the dual billing option, as described in Section 9.L of the UBP addendum to this schedule.
- (b) Customers taking service under the NYPA Program, Rule 34, are not eligible for Consolidated Billing and Payment Processing.

##### 3. Bill Issuance Charge:

A Customer electing Consolidated Billing and Payment Processing pursuant to this Section shall not be billed the monthly Bill Issuance Charge for the electric and/or gas service for which Consolidated Billing and Payment Processing has been elected. All other customers receiving electric, gas, or combination service shall be billed one Bill Issuance Charge per bill.

##### 4. Bill Processing Charges:

ESCOs shall be assessed a bill processing charge of \$0.93 per bill for a Company rendered consolidated bill for those customer with electric-only or gas-only service. ESCOs shall be assessed a bill processing charge of \$0.47 for electric service and \$0.46 for gas service for a Company rendered consolidated bill for those customers with a combination of electric and gas service.

##### 5. Purchase of ESCO Accounts Receivable Program (POR):

- (a) ESCOs that elect the Company's consolidated billing option for all or a portion of their customers shall be required to sell their accounts receivable for such customers to the Company under the terms of the POR. ESCOs continue to have the right to issue their own bill using dual billing for all or a portion of their customers. Such ESCOs shall be precluded from participating in the POR for customers receiving dual billing.
- (b) The POR obviates the need for the Company to prorate partial customer payments among ESCOs that are participating in the POR.

##### 6. Account Separation Fee

In accordance with Section 9.C.4 of the UBP addendum to this schedule, an ESCO desiring to issue the Consolidated Bill for a customer with a Combination Account may request the Company to establish a separate account for the electric or gas service to be supplied by the ESCO. A fee of \$5.00 shall be charged to the ESCO requesting establishment of a separate electric or gas account.