

FiberLinc, LLC  
P.S.C. Tariff No. 2 – Private Line  
Effective Date: June 29, 2021

Leaf: 2  
Revision: 0  
Superseding Revision:

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### Contacting the Company with a Complaint

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: [info@fiberlinc.net](mailto:info@fiberlinc.net); or,
- By Phone: Customer Service: 845-235-2115; or
- By Mail: FiberLinc, LLC, 59 Noble Hill Dr., Poughquag NY 12570

### Contacting the New York State Department of Public Service with a Complaint

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:

Helpline (for complaints/inquiries):

1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00pm); or 1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax

- By Mail:

NYS Department of Public Service  
Office of Consumer Services, 4<sup>th</sup> Floor  
3 Empire State Plaza  
Albany, NY 12223-1350

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Issued By: Michael M. Richard, 59 Noble Hill Dr., Poughquag NY 12570

Effective 04/06/2021 under authority of PSC by Order made 04/06/2021 in Order Number 21-00062  
Cancelled effective 02/09/2024.