Status: CANCELLED Received: 04/01/2021 Effective Date: 04/06/2021

FiberLinc, LLC

P.S.C. Tariff No. 2 – Private Line

Effective Date: June 29, 2021

Leaf: 13

Revision: 0

Superseding Revision:

Section 2 – GENERAL RULES AND REGULATIONS (Cont'd)

2.5. Cancellation or Interruption of Services (Cont'd)

2.5.2 Procedures for discontinuance of existing service (Cont'd):

- b. In all other circumstances, Company will provide the Customer with written notice via first class U. S. mail stating the reason for discontinuance, and will allow the Customer not less than fifteen (15) days to remove the cause for discontinuance. In cases of non-payment of charges due, the Customer will be allowed at least ten (10) days' written notice via first class U.S. mail that disconnection will take place within five days, excluding Sundays and holidays, and the Customer will be given the opportunity to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which Company is not prepared to accept payment of the amount due and to reconnect service.
- 2.5.3 Without incurring liability, Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with Tariff regulations and the proper installation and operation of Customer and Company's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.5.4 Company may discontinue service, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Company deems it necessary to take such action to prevent unlawful use of its service. Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assist in providing a new authorization code to replace the one that has been deactivated.

2.6. <u>Billing Arrangements</u>

- 2.6.1 Customers will either be billed directly by Company or its intermediary, or charges will be included in the Customers' regular telephone bill pursuant to billing and collection agreements established by Company or its intermediary with the applicable telephone company.
- 2.6.2 Company will render bills monthly. Payment is due within thirty (30) days after Customer's receipt of its bill.
- 2.6.3 Company may impose a late payment charge of 1.5% on any bill not paid within thirty (30) days of receipt by the Customer.

Issued By: Michael M. Richard, 59 Noble Hill Dr., Poughquag NY 12570