

FiberLinc, LLC
P.S.C. Tariff No. 2 – Private Line
Effective Date: June 29, 2021

Leaf: 14
Revision: 0
Superseding Revision:

Section 2 – GENERAL RULES AND REGULATIONS (Cont'd)

2.7. Validation of Credit. Company reserves the right to validate a Customer's credit worthiness.

2.8. Contested Charges

All bills are presumed accurate and will be binding on the Customer unless objection is received by Company within sixty (60) days after such bills are rendered. In the case of a billing dispute between the Customer and Company for service furnished to the Customer or an end user that cannot be settled with mutual satisfaction, the Customer can take the following course of action within thirty (30) days of the billing date:

2.8.1 The Customer may request, and Carrier will provide, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.

2.8.2 If there is still a disagreement about the disputed amount after the investigation and review by a manager of Company, the Customer may file an appropriate complaint with the Commission.

2.9. Billing Entity Conditions

When billing functions on behalf of Company are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.10. Deposits

2.10.1 Applicants or Customers whose financial condition is not acceptable to Company may be required at any time, at Company's option, to make a deposit in an amount equaling up to two months' actual or estimated charges for the regulated and non-regulated services, equipment, and facilities to be provided. In the case of a cash deposit, interest at the rate specified by the Commission will be accrued for the period during which Company holds the deposit. At Company's option, the deposit may be refunded or credited to the customer at any time prior to termination of service.

2.10.2 Company may at any time increase the deposit to be posted by the Customer to reflect actual or anticipated increases in the customer's billings.

Issued By: Michael M. Richard, 59 Noble Hill Dr., Poughquag NY 12570