Status: CANCELLED Received: 04/19/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 2 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: May 17, 2021

Superseding Revision:

## 2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

## 2.2 UNDERTAKING OF THE COMPANY

## 2.2.3 LIABILITY OF THE COMPANY (Cont'd)

L. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

## 2.2.4 SPECIAL TAXES, FEES AND CHARGES

Any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its local exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company, or may require collection of such taxes, fees and charges by the Company.

NY2021-04

Issued by: Chantel Bosworth Director - Tariffs, CenturyLink 100 CenturyLink Drive, Monroe, LA 71203