

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: July 1, 2021

Leaf No. 132
Revision: 2
Superseding Revision: 1

SERVICE CLASSIFICATION NO. 9 – OWEGO-NICHOLS

SERVICE TO OTHER WATER SUPPLY SYSTEMS (Continued)

Special Provisions

Where water must be re-pumped by Company, the following charge is imposed:

Consumption Charges

Please refer to Addendum 4, page 2 of 2.

A late payment charge to be computed at the rate of 1.5% per month, compounded monthly, may be applied to all unpaid balances no sooner than 23 days following mailing of the bill, as allowed by 16 NYCRR, Section 11.5 (a).

INTEREST OF CUSTOMER OVERPAYMENTS

The Company shall provide interest on Customer overpayments as follows:

1. A Customer overpayment is defined as payment by the Customer to the Company in excess of the correct charge for water service supplied to the Customer which was caused by erroneous billing by the utility.
2. The rate of interest on such amounts shall be the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment was refunded.
3. This part applies to refunds returned to Customers after August 24, 1992. The Company will not pay interest on Customer overpayments that are refunded within 30 days after such overpayment is received by the Company.