

PSC No: 7 Gas  
Corning Natural Gas Corporation  
Initial Effective Date: 06/1/2021

Leaf: 81  
Revision: 4  
Superseding Revision:3

Issued in compliance with Order Dated May 19, 2021 in Case No. 20-G-0101.

#### Low Income Credit

Upon implementation of the new customer accounting system as prescribed by Commission order in Case 11-G-0280 Corning shall provide a \$5 per month credit on the bills of all residential customers who, at the time of implementation, receive HEAP benefits or who, within the 12 months preceding the commencement of the Rate Year during which the customer accounting system is implemented, received a HEAP grant. In the billing month in which the new customer accounting system is implemented, the first credit to eligible customers in the low income program shall be the total of accumulated monthly credits, if any, for the Rate Year (e.g., if the new customer accounting system is implemented in October, which is the sixth month of the Rate Year, the initial credit shall be \$30). In any Rate Year prior to the Rate Year in which the new customer accounting system is implemented, Corning shall, in February of the relevant Rate Year, apply the annualized amount of the Low Income Credit Program benefit (i.e., \$60) as a lump sum credit to residential customers who are, at that time, receiving a HEAP grant or who, within the 12 months preceding February 1 of the relevant Rate Year, received a HEAP grant. For those customers who receive HEAP benefits after February 1, but before April 30 of the relevant Rate Year, the Company shall credit the annualized amount within 30 days, and such customers shall not be eligible for a lump sum credit in the following Rate Year, unless any such customer receives a subsequent HEAP grant. Enrollment in the Low Income Credit Program will be updated annually each Rate Year until the program is modified or discontinued by the Commission, with participants in each Rate Year limited to those customers who, within the 12 months preceding the commencement of the Rate Year, received a HEAP grant.

The Company will issue an \$16.00 per month credit on the bills of all residential customers who, on October 19, 2020, received HEAP benefits or who, within the 12 preceding months received a HEAP grant.

The Company will waive its \$20 reconnection fee once per customer per year for any customer enrolled in its Low-Income Credit Program.

#### Revenue Decoupling Mechanism

Case# 11-G-0280 agrees that, subject to the following modifications, the RDM adopted in the 2009 Rate Order will continue to apply to Residential Customers taking service under current Corning SC 1, Corning SC 14, Hammondsport SC 1, and Hammondsport SC 7, or SC 1 and SC 14 under tariff consolidation.

Actual billed delivery service revenues are defined as the billed revenue from delivery rates adjusted for the WNC, excluding Gross Receipts Taxes, MFC revenue, DRA, RDM, economic development discounts, discounts associated with any low income program, and all other applicable credits and surcharges. The allowed delivery service revenue will be based on a delivery revenue target for each Rate Year ending April 30th as set forth in Appendix Q of the JP in Case# 11-G-0280. The annual RDM Period is defined as the 12 months ending April 30 and each succeeding 12-month period thereafter.