

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 58
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

5. Express Service

c. Products and Services

(1) Express Service Voice Terminating Service (Cont'd)

(d) Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

(e) Discounts

Additional discounts are available based on customer's total contributory charges invoiced to the customer under an applicable Express Service Voice Terminating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the customer's use of interstate Express Service Voice Terminating Service. No revenue commitment is required to be eligible for these discounts.

(f) Rates and Charges

Pricing for dedicated intrastate voice outbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice outbound and Directory Assistance are specified in the Company's Interstate Rates and Services Schedule.

(2) Express Service 8XX Voice Originating Service

(a) General Description

Express Service 8XX Voice Originating Service is a product in which CenturyLink originates customer's toll-free voice traffic in the domestic United States and delivers such traffic to customer over a carrier dedicated access line, which is a dedicated circuit that is connected to a switching platform and has the ability to aggregate traffic from, or deliver traffic to, multiple end-users.

NY2021-04

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