

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 5  
Leaf 50  
Revision: 0  
Superseding Revision:

## **5. BUSINESS COMPLEX SERVICE OFFERINGS**

### **5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS (Cont'd)**

#### **4. CenturyLink Connect**

##### **a. General Description**

As of April 15, 2008, CenturyLink Connect is being offered as a contractual offering of business services at special rates, which is available on a one, two, or three-year term commitment. CenturyLink Connect is intended for retail business providing at least one of the following services: outbound call center, CenturyLink Conferencing, application services, broadcast fax/voice/satellite, internet services, payphones, shared tenant applications, or voice mail. The service is not available to telecommunication carriers, telecommunication resellers, or VoIP resellers. CenturyLink Connect has a minimum monthly revenue commitment of \$5,000.00 or an annual commitment of \$60,000.00.

##### **b. Terms and Conditions**

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the Company's Interstate Rates and Services Schedule.

##### **(1) Billing and Rounding**

Rates are quoted in full minutes. Bulk rounding for domestic minutes and natural rounding for international minutes. Business calls are measured and billed in six-second initial and six-second increments.

##### **(2) Directory Assistance**

Directory Assistance described in Section 10 is available to all CenturyLink Connect customers. Directory Assistance rates are specified in the Section 10 Addendum, except where otherwise noted.

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Issued by: Chantel Bosworth

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