

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 53
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

4. CenturyLink Connect

e. Renewals

(2) CenturyLink Connect prior to April 15, 2008 (Cont'd)

- (b) If written notification is not submitted to CenturyLink at least thirty days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the contract rates in effect at the time of such renewal.
- (c) The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

f. Early Termination Charges

(1) CenturyLink Connect as of April 15, 2008

As of April 15, 2008, refer to contract for explanation of whether early termination charges or service cancellation charges apply.

(2) CenturyLink Connect prior to April 15, 2008.

- (a) Customers who terminate their annual term agreement prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations
100 CenturyTel Drive, Monroe, LA 71203