Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

Section 5
Leaf 13
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.4 CALLING PLANS

- 1. Choice Unlimited Plan Business
- b. Terms and Conditions (Cont'd)
- (6) Certain restrictions apply. The Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- (7) If the customer's usage exceeds 3,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- (8) The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (9) Call detail is provided.
- (10) Choice Unlimited Plan is available to all business customers that have no more than a total of ten business lines per location.
- (11) Inbound Toll Free services permit customers to receive domestic inbound calls.

NY2021-04

Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203