

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 5  
Leaf 24  
Revision: 0  
Superseding Revision:

## **5. BUSINESS COMPLEX SERVICE OFFERINGS**

### **5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS**

2. CenturyLink Total Advantage (CTA)
  - b. Terms and Conditions (Cont'd)

#### **(5) Renewals**

- (a) Either the customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
Attention: Uniontown Service Center  
GBM Disconnects  
P.O. Box 698  
Uniontown, PA 15401

- (b) If written notification is not submitted to CenturyLink at least thirty days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.
  - (c) The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.
- #### **(6) Early Termination Charges**
- (a) Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:

**NY2021-04**

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Issued by: Chantel Bosworth      Director-Government Operations  
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