

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 25
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

2. CenturyLink Total Advantage (CTA)

b. Terms and Conditions

(6) Early Termination Charges

(a) (Cont'd)

- Taking the number of full months remaining in the current Annual Period in which the customer terminates the agreement, multiplied by the Monthly Usage Minimum, plus,
 - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph), plus,
 - Any applicable third-party early termination or related charges or penalties incurred by CenturyLink as a result of the customer's early termination.
- (b) Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
- Taking the Minimum Annual Commitment less the actual Annual Revenue generated during the Annual Period in which the customer terminates the enrollment, plus,
 - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any, plus,
 - Any applicable third-party early termination or related charges or penalties incurred by the Company as a result of the customer's early termination.

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Issued by: Chantel Bosworth

Director-Government Operations
100 CenturyTel Drive, Monroe, LA 71203