

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 22
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

2. CenturyLink Total Advantage (CTA) (Cont'd)

b. Terms and Conditions

In addition to the terms and conditions following, services are also governed by the terms and conditions contained in the Company's Interstate Rates and Services Schedule.

(1) Billing and Rounding

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 18 seconds or less; or the total amount of the customer's calls are rounded to the nearest cent.

Customers can choose an option where each call is subjected to an initial 15-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a \$0.01 (one cent) minimum charge when the call duration is 15 seconds or less, or the total amount of the customer's calls are rounded to the nearest cent. This option is available on an ICB basis only.

(2) Directory Assistance

Directory Assistance is available to all CenturyLink Total Advantage customers. Directory Assistance is described in Section 10.

(3) Enhanced Toll-Free Features

CenturyLink Total Advantage offers Enhanced Toll-Free Features for all CenturyLink Total Advantage customers.

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