

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 3  
Leaf 12  
Revision: 0  
Superseding Revision:

### 3. CONSUMER LONG DISTANCE SERVICE OFFERINGS

#### 3.3 TRAVEL SERVICES (Cont'd)

##### B. 1-800-860-6000 Calling Service

###### 1. Description

1-800-860-6000 Calling Service offers residential customers enhanced features and functions for use when traveling. Customers access the network by dialing a toll-free access number and an authorization code. To initiate a Calling Card call, the customer dials a toll free 800 number (1-800-860-6000). The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four digits. After the proper verification of the authorization code, the VRU guides the customer through the available options. Two pricing options are available.

###### 2. Terms and Conditions

This Calling Service is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

Two alternate billing options are available. Option 1 allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week. Option 2 allows the customer to use the 1-800 number to place alternately billed calls at special rates that are not sensitive to distance, time of day, or day of week. Option 2 differs from Option 1 in that the customer elects to pay a monthly rate, in lieu of paying a surcharge per call.

Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in Section 10

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800-860-6000 Calling Service charges. The payphone surcharge rate is specified in Section 10 of the Addendum.

Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in Section 10 of the Addendum.

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations  
100 CenturyTel Drive, Monroe, LA 71203