Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

2. GENERAL REGULATIONS

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.10 TEMPORARY SUSPENSION OF SERVICE-CUSTOMER INITIATED

A customer may discontinue service, either in part or in its entirety, upon thirty (30) days written notice to the Company, provided that the customer has fulfilled all Minimum Service Period obligations.

The Company will have up to thirty (30) days to complete the disconnect. Subscriber will be responsible for all charges for thirty (30) days or until the disconnect is effected, whichever is sooner. This thirty (30) day period will begin on the day of receipt of notice from the Subscriber.

2.2.11 SPECIAL ARRANGEMENTS

- A. The rates and charges quoted in this Tariff contemplate the use of standard arrangements, that is, the arrangement normally used by the Company to provide the type of service involved.
- B. For special service arrangements to be provided by this Company, and not specifically covered in this Tariff, including but not limited to services, features, and combinations of services and features not normally offered or combined, monthly rates and the one-time charges, such as installation, nonrecurring and construction charges will apply based on the circumstances in each case.
- C. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than one (1) month at the same location.
- D. The rates, terms and conditions for these Special Arrangements offerings will be established on an individual case basis.

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Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203