

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 2
Leaf 25
Revision: 0
Superseding Revision:

2. GENERAL REGULATIONS

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.4 LIMITED COMMUNICATION (Cont'd)

If the customer is routed to a voice response unit, the customer will be advised that their service has been restricted. The customer will be provided the option of either: 1) making a prepayment using a credit card or 2) dialing a toll free number to speak with a collection representative.

The receivables operator or collection representative will explain the reasons for the restricted service and the requirements for the customer to resume unrestricted service. For example, if the customer has not paid a bill in a timely manner (in compliance with the requirements of Payment of Charges as specified elsewhere in this Tariff), payment of the outstanding bill will be requested. The Company also may request a deposit or a demonstration that the customer incurred similar charges with another carrier and paid such carrier in a timely manner

2.2.5 RESALE OF SERVICE

Services are not available for resale.

2.2.6 INSTALLATION, RELOCATION, AND MAINTENANCE OF EQUIPMENT INSTRUMENTS AND LINES

The Company reserves the right of entrance for its employees, agents, or contractors to the premises of the customer, at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service removing the Company's equipment. The customer shall be responsible for making any necessary arrangements for the Company's entrance to the customer's premises.

2.2.7 RESERVED FOR FUTURE USE

2.2.8 RESERVED FOR FUTURE USE

2.2.9 TERMINATION OF SERVICE-COMPANY INITIATED

- A. The Company may immediately discontinue the furnishing of service(s) to a customer, without incurring any liability, upon a violation of any of the provisions governing the furnishing of service under this Tariff or any applicable laws, rules or regulations, or upon non-payment of any sum owing to the Company.

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Issued by: Chantel Bosworth

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