

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 2  
Leaf 36  
Revision: 0  
Superseding Revision:

## 2. GENERAL REGULATIONS

### 2.3 PAYMENT FOR SERVICE

#### 2.3.3 ADVANCE PAYMENTS AND DEPOSITS (Cont'd)

C. A Deposit Will Be Returned:

- When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the Tariff and the excess portion of the deposit will be returned; or
- At the end of six (6) months of satisfactory credit history; or
- Upon the discontinuance of service, the Company will refund the Subscriber's deposit or the balance in excess of unpaid bills for the service.

D. The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulations with respect to the prompt payment of bills on presentation.

E. The Company will pay interest on deposits pursuant to the rules and regulations of the State of New York.

#### 2.3.4 ADJUSTMENT OF CHARGES

Customers may be eligible for an Allowance for Interruptions in service, subject to the following conditions:

- A. A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each such interruption shall terminate upon restoration of the affected Service, as determined by the Company.
- B. An Allowance for Interruption shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to customer and shall not be granted if the interruption of any service is due to an outage or other defect occurring in the facilities furnished by any other carrier.

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