

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 2  
Leaf 39  
Revision: 0  
Superseding Revision:

## 2. GENERAL REGULATIONS

### 2.4 LIABILITY OF THE COMPANY/LIMITATIONS OF LIABILITY

- A. The provision of service will not create a partnership or joint venture between the Company and the customer nor result in joint service offerings to their respective authorized users.
- B. The customer shall not use nor permit others to use the service in a manner that could interfere with services provided to others, that could harm the facilities of the Company or others, or that is not consistent with any applicable law or regulation.
- C. The Company may deny, for any lawful reason, the customer's request for service, or limit or allocate the facilities available to or utilized by any service, if necessary, to manage its network in an efficient manner; meet reasonable service expectations; furnish service to existing and future customers based on forecasted customer requirements; or for any other lawful reason.
- D. The remedies set forth herein shall not be exclusive and the Company at all times shall be entitled to all rights available to it under either law or equity.
- E. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. The Company is not liable for any act or omission of the customer, authorized user, or any other company or companies furnishing a portion of the service. In no event shall the Company or any of its Affiliates be liable for claim or loss, expense or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, addition, or defect in any service, facility or transmission of any person or entity furnishing any portion of the service, facilities, or equipment associated with the service or for damages caused by services, facilities, or equipment furnished by such person or entity. In no event shall the Company or any of its Affiliates be liable to customer, its customers or any of their Affiliates under this Tariff for any act or omission of any other entity furnishing a portion of the Service, facilities or equipment associated with the Service or for damages caused by Services, facilities or equipment furnished by such entity.

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations  
100 CenturyTel Drive, Monroe, LA 71203