Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

4. OBSOLETE CONSUMER LONG DISTANCE SERVICE OFFERINGS

4.4 CALLING PLANS (Cont'd)

- 4. Unlimited Calling Plan
- a. General Description

The Unlimited Calling Plan offering will allow a residential customer to complete voice calls between any two points within the state. The Unlimited Calling Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

- b. Terms and Conditions
- (1) This plan is provided in conjunction with interstate Unlimited Calling Plan.
- (2) The Unlimited Calling Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. The Unlimited Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Unlimited Calling Plan.
- (3) The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Unlimited Calling Plan.
- (4) The Unlimited Calling Plan does not permit the customer to make business calls.
- (5) The Company may monitor the customer's usage to ensure that the customer's use of the Unlimited Calling Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Unlimited Calling Plan, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

NY2021-04

Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203