

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 5  
Leaf 61  
Revision: 0  
Superseding Revision:

## 5. BUSINESS COMPLEX SERVICE OFFERINGS

### 5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

#### 5. Express Service

##### c. Products and Services (Cont'd)

#### (4) IP Voice Termination Services

##### (a) General Description

IP Voice Termination Services are products providing communications services, in which CenturyLink will aggregate customer's Internet protocol (IP) voice traffic, including facsimile transmissions, and provide transport and termination services to the Public Switched Telephone Network (PSTN). Unless customer chooses to deliver such IP voice traffic to CenturyLink via the public Internet only, the Service requires customer's purchase from CenturyLink of a dedicated IP-capable connection. The Service is an IP voice long distance termination service that is not sold to end users. The Service does not support local services 911, E911, operator services, local number portability, directory listings, or directory assistance.

##### (b) Terms and Conditions

- IP Voice Service Guide

The Service shall perform in accordance with the terms and specifications set forth in the IP Voice Service Guide (the "Service Guide"), as amended from time to time by CenturyLink. The Service Guide is provided to the customer after both the customer and CenturyLink sign an agreement or amendment governing the Service. CenturyLink reserves the right to refuse to accept, suspend or limit any or all of customer's traffic not complying with the provisions of the Service Guide or that CenturyLink believes is adversely affecting other customer's or the CenturyLink network.

- Billing and Rounding

Domestic service rates are for full minutes and are billed in six-second increments. Domestic minutes are bulk rounded.

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations  
100 CenturyTel Drive, Monroe, LA 71203