

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 62
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

5. Express Service

c. Products and Services

(4) IP Voice Termination Services

(b) Terms and Conditions (Cont'd)

- **Termination**

Either the customer or CenturyLink may terminate the CenturyLink Service Exhibit governing the Service by providing sixty days' written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
1801 California Street, 24th Floor
Denver, Colorado 80202
Attention: Wholesale Markets Contract Administration

- **Discounts**

Additional discounts are available based on the customer's total contributory charges invoiced to the customer under an applicable Service Exhibit during that billing cycle. The applicable monthly discount will be applied against the customer's use of applicable CenturyLink Services. No revenue commitment is required to be eligible for these discounts.

- **Service Level Agreement (SLA) Guarantees**

SLA guarantees do not apply.

(c) Rates and Charges

Pricing for dedicated intrastate Service will be developed on an individual case basis (ICB). Pricing for dedicated interstate Service is specified in the Company's Interstate Rates and Services Schedule.

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Issued by: Chantel Bosworth

Director-Government Operations
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