

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 5
Leaf 60
Revision: 0
Superseding Revision:

5. BUSINESS COMPLEX SERVICE OFFERINGS

5.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

5. Express Service

c. Products and Services

(2) Express Service 8XX Voice Originating Service

(b) Terms and Conditions (Cont'd)

- Service Level Agreement (SLA) Guarantees

SLA Guarantees do not apply.

- Toll-Free Enhanced Features are available

- Discounts

Additional discounts are available based on customer's total contributory charges invoiced to the customer under an applicable Express Service 8XX Voice Originating Service Agreement during that billing cycle. The applicable monthly discount will be applied against the customer's use of interstate Express Service 8XX Voice Originating Service. No revenue commitment is required to be eligible for these discounts.

(c) Rates and Charges

Pricing for dedicated intrastate voice inbound will be developed on an individual case basis (ICB). Pricing for dedicated interstate voice inbound and toll-free enhanced features are specified in the Company's Interstate Rates and Services Schedule.

(3) Express Service for Private Line Transport Service (PLTS)

The Company may, at the request of the customer, provide Express Service for Private Line Transport Service (PLTS). All such requests will be reviewed to determine the feasibility of implementing the request and whether the Company wishes to provide the requested service or modification. In such cases, where the Company has agreed to fulfill the customer's request, the applicable charges, rates, terms and conditions will be determined on an individual case basis (ICB) where suitable facilities are available.

Specific terms and conditions will be determined by the Company on an individual case basis with each customer and included in the contract and/or contract addenda.

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