

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 6  
Leaf 85  
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Superseding Revision:

## **6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS**

### **6.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS**

#### **1. Q.Government Network Services**

##### **e. Optional Features**

##### **(2) Toll Free (Inbound) (Cont'd)**

##### **(m) Customized Announcement (VRU)**

Announcements may be customized to meet the subscriber's requirements.

##### **(n) Customized Application**

CenturyLink offers custom programming and database design and management to support subscriber application.

##### **(o) Take Back and Transfer**

Customized service that enables an 800/888 call to be returned to the CenturyLink switch and re-terminated to another ANI.

##### **(p) Transfer Bridge**

Transfer Bridge is available only in conjunction with Take Back and Transfer. This feature enables an 800/888 call to be redirected multiple times either automatically or manually.

##### **(q) Disaster Recovery (VRU)**

Customized service that provides a redundant VRU application at the Company network in the event of a failure of the customer provided equipment (CPE).

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