Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

- 1. Q.Government Network Services
- e. Optional Features
- (2) Toll Free (Inbound) (Cont'd)
 - (f) Time of Day Routing

Sends calls placed to a single 800/888 number to different receiving locations at different times of the day. The time of day can be changed on the half-hour. CenturyLink can combine time of day routing with day of week routing on a single 800/888 number.

(g) Tailored Call Coverage

Blocks calls at the customer's request by LATAs, NPAs, NPA/NXX, 10 digit ANIs or States.

(h) Day of Week Routing

Calls placed to a single 800/888 number can be routed to different receiving sites based on the day of the week. Special routing is also available for 17 holidays.

(i) Percentage Allocation Routing

800/888 calls may be routed to up to eight different terminating locations based on whole number percentages that add up to 100 percent.

NY2021-04

Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203