

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 6
Leaf 63
Revision: 0
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.4 CALLING PLANS (Cont'd)

22. Enhanced Voice Solutions

Effective November 3, 2011, Enhanced Voice Solutions is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Enhanced Voice Solutions is a flat-rated service designed to meet the communications needs for mid to large business customers. Only associated customer locations are eligible to use Enhanced Voice Solutions services.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the customer's account.

Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Enhanced Voice Solutions. Enhanced Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Enhanced Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan, unless either the Company or the customer provides written notification to cancel the plan, with such notification being received by the notified party not less than 45 days prior to the expiration of the term.

An Enhanced Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$3,000, (2) \$6,000, (3) \$12,000, (4) \$36,000, or (5) \$60,000. Enhanced Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges are aggregated across outbound, toll free, switched data (inbound and outbound); all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

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