

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 6
Leaf 64
Revision: 0
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.4 CALLING PLANS

22. Enhanced Voice Solutions (Cont'd)

The Company reserves the right, after the conclusion of the first three billing months of the Enhanced Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage. Enhanced Voice Solutions customers terminating all Enhanced Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Enhanced Voice Solutions service prior to fulfilling their new term commitments.

The rates in effect upon the commencement of the customer's term plan will remain in effect for the duration of the term plan. If the Company decreases the rates for Enhanced Voice Solutions during the term plan, the customer will receive the lower rates on their first invoice following the effective date of the rate decreases. The customer may add associated locations at any time during the term. All usage from subsequently-added associated locations will be exempt from any rate increases for the remainder of the term.

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

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Issued by: Chantel Bosworth

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